

Winston-Salem Police Department

How the Real Time Crime Center Detects, Deters, and Solves Crimes

253,020population
protected**133.7**sq. miles
covered**2000+**cameras
integrated with
Fusus

Background

The Winston-Salem Police Department (WSPD), accredited by CALEA, is committed to proactive, data-driven policing. Through its Real Time Crime Center (RTCC), the department supports over 253,000 residents with a mission to detect, deter, and solve crime in real time.

"A more informed officer makes better decisions. We provide as much real-time intelligence as possible."

Lt. Ben Jones

The Challenge

WSPD faced rising violent crime and homicides. Locating suspects' vehicles often relied on unreliable witness accounts. To combat this, WSPD launched Get Connected Winston-Salem, integrating community-owned cameras through Fusus — expanding visibility citywide.

Check out the full story



Solution & Impact

Intelligence Gathering

LPR + Multisensor cameras provide four-way coverage, allowing investigators to connect suspects' vehicles across the city.

Real-Time Analytics

With Verkada + Fusus, investigators now locate vehicles or missing persons in minutes instead of days.

- Example: Using People Analytics, WSPD confirmed a missing person was safe by tracking her across multiple cameras.
- Example: After a shooting, officers traced a suspect vehicle description in Verkada Command and quickly identified the suspect, cutting investigation time dramatically.

Accuracy with Video Context

Unlike traditional LPR, Verkada associates full video context with every tag, improving accuracy and reducing misidentifications.

“

My goal is real-time problem solving; witnessing events as they unfold, not after. With Verkada, we're turning that goal into reality”

