SV11 Environmental Sensor

User Guide for Vaping & Smoking Detection
Verkada’s SV11 is an all-in-one sensor for monitoring environmental changes in your physical space. With a collection of unique embedded sensors, the SV11 simultaneously measures air quality, temperature, humidity, motion, and noise. Each SV11 device can be managed from Verkada’s web-based Command platform. Users can configure the device to display which sensor data they wish to monitor, as well as set custom alerts for when certain thresholds are exceeded. Users receive alert notifications in real-time, allowing for fast and proactive responses.
Vape Index

How It Works

Verkada’s SV11 uses multiple onboard sensors to detect and measure vaping events. Combined, these sensor readings output Verkada’s Vape Index, which determines the likeliness of vaping/smoking occurring on a scale of 1-100.

The Vape Index takes several environmental changes into consideration, including increases in TVOC, PM2.5 and motion to determine if a person is present.

Will the Vape Index only detect vaping events?

While the Vape Index is designed to ignore cleaning products and common aerosols used in bathrooms, some particles and fumes may mimic the chemical signature of vaping/smoking and trigger false positives. Alternative sources of particulates in the air, such as cooking, exhaust, or wildfires, may increase the Vape Index score.

For this reason, the Vape Index should only be enabled in areas more prone to vaping (restrooms, classrooms, hallways, hotel rooms) and not in spaces where common events could cause a false positive (kitchens, manufacturing floors). Additionally, users are encouraged to link a camera with each sensor, providing visibility and context into events taking place to investigate what triggered an increase in the Vape Index reading.
Platform Overview

Sensors are managed, configured and monitored through Verkada’s web-based Command platform.

Native Video Integration

From Command, sensors can be paired with a Verkada camera to gain greater visibility of what occurred at a given event. This integration is made possible through Verkada’s all-in-one platform, enabling users to effortlessly add cameras without additional software or configurations.
Set Custom Thresholds

After clicking into a site from the main Sensor page, select the Vape Index button across the top. Then click the red rectangle that says “Alert set at” or “Set alert”. From there, users can customize the threshold at which they want to receive an alert. Users can choose any number from 1-100 on the Vape Index Scale.

Notify Users

Once a threshold is set, administrators can set which users should receive alerts. These users will need to have an account in Command. When a threshold is met, the predetermined users will receive an alert to take action.

Manage Alert Settings

For each user, set the days of the week and hours for when an alert can be set. Custom alerts are ideal for teams that work on different schedules, or to reduce unnecessary notifications on weekends or after work hours.
Set Up: Mounting

Mounting Location
For detecting vaping and smoking events, it is recommended to have the SV11 mounted from the ceiling directly above the area where smoking is likely to occur. For best results, the SV11 should be placed 8 feet from the ground.

What to Avoid
Since particles and chemicals in the air must come into contact with the SV11 to be detected, it is important to keep the device away from sources of accelerated air flow. Doing so will ensure the air diffuses normally into the device.

For best performance, mount the sensor on a ceiling 8’ above the ground.

The maximum detection range for air quality is 6–8’ from the sensor.

Testing Your Sensor
1. Light a match near likely vape location and let the smoke blow up into the sensor.
2. Look at the Vape Index reading in the Verkada Command platform.
3. Set your SV11’s Vape Index threshold below that number for best results.
Use Cases

Private Areas
A key area where vaping and smoking often occurs is in spaces like restrooms and locker rooms. This is especially the case for schools, where students will vape discretely in places like bathroom stalls.

To ensure privacy, cameras should be placed outside of these areas and positioned at a point of entry. When reviewing events, this will allow users to see who came and went during an incident.

Public Areas
For non–private areas, such as classrooms, hallways or open spaces, users may place sensors and cameras in the same area at their discretion.

For the best context and visibility, have cameras positioned towards areas of interest. This can include directly under where the sensor is and where vaping/smoking behavior is likely to occur.
Disclaimer on Investigations

The SV11 Vape Index measures air quality events indicative of vaping and smoking, but cannot provide proof of a vaping incident. Administrators should use the SV11 Vape Index and Verkada camera integration to help with investigations and monitor vaping activity and patterns, but use searches for physical evidence as to the basis for further disciplinary/legal actions.

About Verkada

Verkada brings the ease of use that consumer security solutions provide, to the levels of scale and protection that businesses and organizations require.

By building high-end hardware on an intuitive, cloud-based software platform, modern enterprises are able to run safer, smarter buildings across all of their locations.

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