



# Modern Cloud-Based Security for Aged Care Communities

Protect residents and staff with advanced AI capabilities and a comprehensive physical security platform.

[verkada.com](https://verkada.com)

# Leading Cloud-Based Physical Security

Outdated security systems can't keep up with the unique needs of today's residential aged care communities — especially for residents with dementia who need extra monitoring and protection. Families expect peace of mind, residents deserve a safe environment, and staff need tools that make their jobs easier. That's why aged care facilities are adopting Verkada's cloud-managed platform to simplify security and better protect residents and staff.



# Why Aged Care Organisations Choose Verkada

Experience a new level of simplicity with Verkada. Bring your entire security operation together under one cloud-managed platform, complete with automatic software updates and robust privacy controls. Gain actionable insights with information integrated across devices.

**Access footage from anywhere** and rapidly investigate using AI with freeform text

**Empower teams with proactive alerts** and a simple, intuitive interface

**Instantly share footage** via SMS or a direct link and auto-generate incident reports

**Protect resident privacy** with live face blur and customisable privacy zones

**IT-friendly** with bandwidth-efficient cameras and no DVRs/NVRs to upkeep

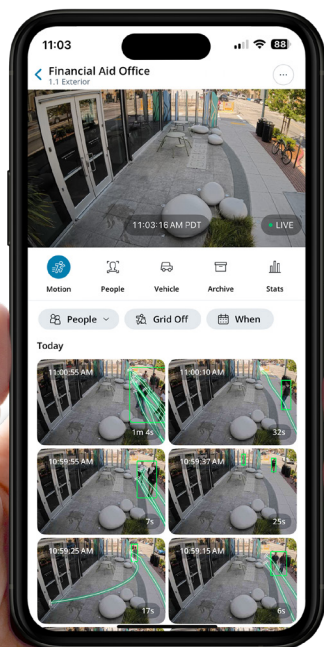
**Easy multi-site management** with granular user permissions

**Up to 10-year warranty**, predictable renewal costs, and unlimited user seats

**Top-rated technical support** – available 24/7 via email, phone, or live chat

**Compliance with industry standards** - ISO 27001/27017/27018/27701 and SOC 2 Type 2

**Built on Zero Trust principles** with enhanced user security – SSO, MFA, and SAML authentication



## Amana Living

“Factoring in maintenance, storage, and vendor management, Verkada saved us hundreds of thousands of dollars.”

**Neil Mullaly,**  
GM of Technology



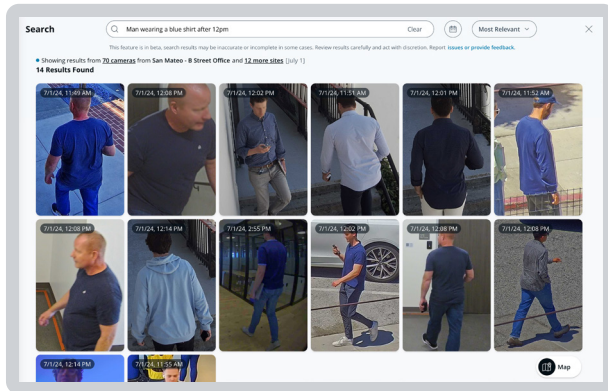
## Lifeline Residential Care

“Locating a specific incident used to take hours, but with Verkada, it's a matter of minutes. I can see everything from my phone, and it's easy to navigate the platform.”

**Jimmy Muzzell**  
Chief Operations Officer



# Protect Residents and Frontline Staff to Support Exceptional Care



## Accelerate investigations using AI

- Locate residents or review incidents in minutes, not hours. Upload photos or use simple descriptions to quickly see where residents have been spotted across your camera network.
- Staff and security teams can respond swiftly by accessing footage directly from their smartphones.
- Protect privacy while documenting incidents. Blur bystanders' faces and easily share footage with law enforcement via SMS or a direct link.

## Enable rapid response for staff safety

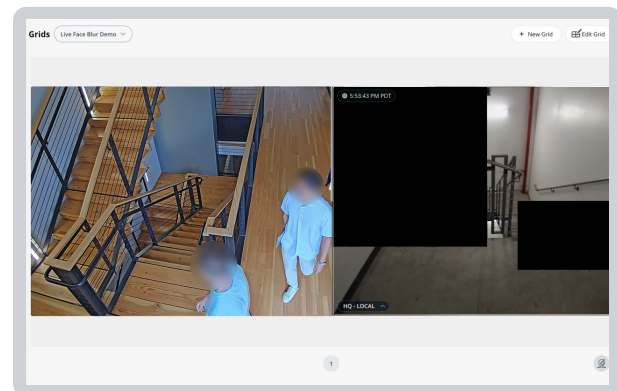
- In residential aged care facilities, where staff may face aggressive or unsafe behavior, panic buttons at reception or nurses' desks provide a vital lifeline.
- With one click, frontline staff can promptly alert internal security, lockdown doors, or dispatch the police.
- Sync Verkada cameras with panic buttons to instantly view high-resolution footage of the alert, helping to inform an effective response.

## Protect residents at risk of falling or wandering

- Set up geofenced areas or virtual boundaries to alert staff when at-risk residents leave a safe space and instantly review footage to see where they went.
- Detect slip and falls automatically with AI-powered activity detection and alert staff immediately to ensure rapid medical response.
- Give families peace of mind knowing their loved ones are in a safer, more attentive environment.

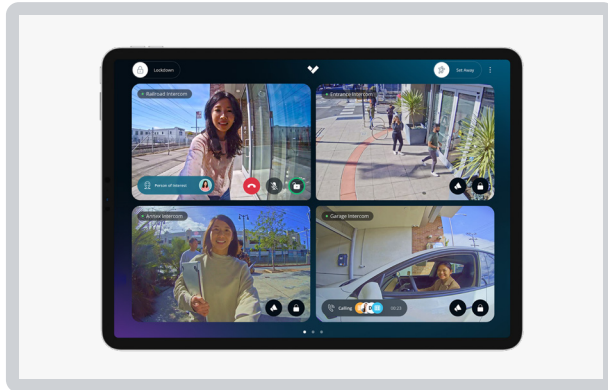
## Monitor safety in a privacy-respecting way

- Remote camera access lets staff monitor residents from their desks, quickly spotting distress or wandering in common areas, so they can intervene fast while limiting constant in-person checks.
- Protect resident privacy and support HIPAA compliance by blurring faces in live video, setting privacy regions, and controlling video feed access so staff see only what's necessary for care.





# Enhance Building Security to Deter Threats and Unauthorised Access

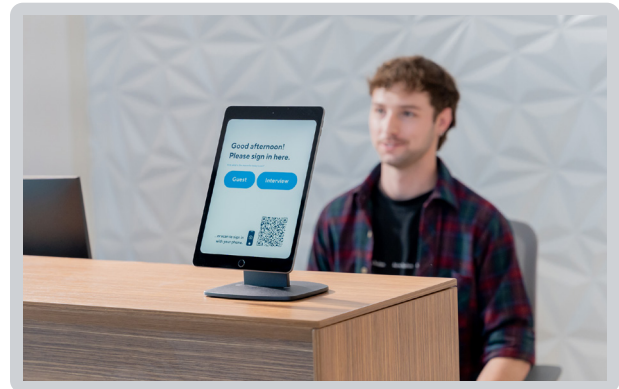


## Keep bad actors out

- Video intercoms at lobby entrances, service entrances, or loading areas let staff answer calls and visually verify visitors, family members, and deliveries before granting access.
- Flag past offenders or restricted visitors as persons of interest (POIs) and link any associated number plates. Receive alerts when they drive in or return to your campus.

## Increase visitor security

- Visitors can enjoy a seamless check-in via Verkada Guest with pre-registration, photo ID capture, badge printing, screening forms, and e-signing.
- The system can automatically check visitors against custom watchlists for each resident and the facility, helping staff prevent unauthorised entry.
- Frequent family members can quickly check in with facial recognition and get issued temporary access credentials for designated campus areas.



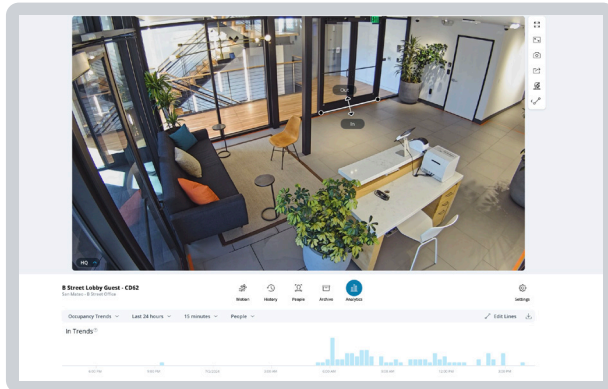
## Secure door access across the community

- Centrally manage door access across the community, with the ability to quickly provision or revoke staff credentials from one platform.
- Use Verkada wireless locks to secure resident rooms and provide modern, convenient access with keycards or mobile credentials, while reducing rekeying costs.
- Get instant alerts for forced entries or tailgating, and quickly see linked footage to respond with confidence.

## Enhance after-hours security

- Safeguard your facilities and residents overnight. Long-range infrared cameras provide proactive loitering alerts and ANPR (automatic number plate recognition) in car parks and around the premises.
- Detect unauthorised access after hours with instant alerts for motion, line crossings, or door events, and have virtual monitoring agents video verify intruders to reduce false alarms and speed police response.

# Optimise Operations to Enhance Resident Care and Increase Efficiency

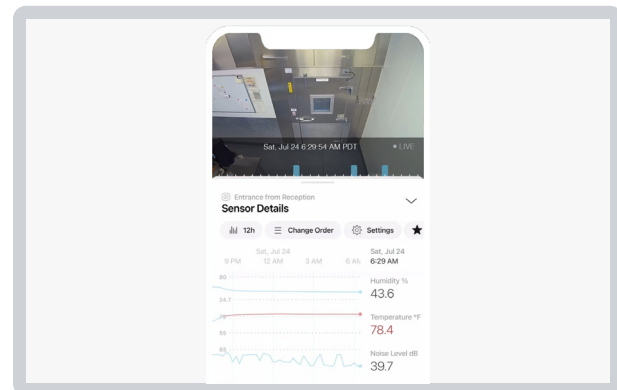


## Deliver a better resident experience

- Use Occupancy Trends and heatmaps to track foot traffic in reception areas, communal spaces, activity rooms, and outdoor recreation areas across the facility.
- Apply these insights to identify peak times and monitor activity levels around the clock, helping you optimise staffing so residents receive attentive care and families feel reassured about their loved one's safety.

## Maintain environments with air quality sensors

- Detect poor air quality, elevated noise levels, or illicit smoking/vaping to help maintain a healthy, comfortable environment for residents.
- Protect medications and perishable supplies with real-time alerts for temperature, humidity, and mold risk in storage areas and refrigerators.
- Catch HVAC issues early by monitoring temperature and humidity trends, helping to prevent resident discomfort and costly system failures.



## Audit processes more effectively

- Easily audit sanitation, infection control, and medication handling practices to maintain compliance and give families confidence in your standard of care.
- Leverage video insights to strengthen staff training, reinforce best practices, and support a safer, more consistent care environment.

## Allow staff and families to check in remotely

- Quickly set up temporary monitoring zones for residents who need closer observation — such as those with dementia — using bandwidth-efficient cameras that install in minutes.
- Easily share live video feeds via a time-limited link with family members, so they can check in on their loved ones remotely for greater peace of mind.

# One Platform to Simplify Aged Care Security

## Video Security

Record 24/7 with AI-enabled cameras that are bandwidth-efficient and store up to 365 days of footage. Choose from models that support privacy-sensitive features.

## Access Control

Automatically provision or revoke access credentials via SCIM integrations. Remotely grant building access and automate door schedules with cloud-based access control.

## Alarms

Deter trespassing and break-ins with cloud-managed alarms and intrusion detection. Reduce false alarms with built-in professional monitoring and video verification.

## Intercom

Protect entrances and delivery points with video intercoms — answer calls from anywhere with sharp video, clear audio, and four smart receiver methods.

## Guest

Personalise the visitor check-in experience for family members, delivery drivers, vendors, and contractors with custom sign-in flows.

## Air Quality Sensors

Maintain optimal comfort for residents with real-time alerts for air quality, temperature, humidity, mold risk, noise, TVOCs, CO2, smoke, and vape emissions.

## Mailroom

Optimise delivery management by tracking package drop-offs with a simple mobile scan and automatically notifying recipients upon delivery.

## Connectivity

Easily deploy Verkada devices in hard-to-wire locations like car parks, courtyards, and fenced perimeters using cellular or Wi-Fi gateways.

## Viewing Station

Stream up to 300 live camera feeds from a single Viewing Station and gain instant visibility across your aged care communities.

## Try Verkada for free

Our 30-day free trial includes a device, two-way shipping, and full access to the Command management platform. Learn how we can support your smooth transition to the cloud by bridging non-Verkada devices to our cloud-based system.





Trusted by Aged Care  
Organisations

