



# Leading Cloud Physical Security for Restaurants

Power intelligent physical security for modern restaurants — from quick-service to fine-dining establishments.

# Leading cloud-based physical security

As labor and operating costs rise, every transaction counts. Restaurants and dining operators must balance protecting workers and securing assets with driving profitability. Verkada delivers a powerful solution for each of these priorities, harnessing AI-driven insights to enhance security and maximize operational efficiency.

## Verkada is #1

in cloud video security & cloud access control\*\*

### GAIL's Bakery

**25% reduction**  
in investigation  
times\*

### Tasty Xpress

**\$150k saved**  
in potential equipment cost  
with air quality alerts\*

### JOE & THE JUICE

**Take minutes**  
to get cameras online  
after POE installation\*



\*As estimated by the customer. Prior results do not guarantee outcomes.

\*\*2023 Novair Insights market share data for video surveillance cloud solutions (world excl. China), 2024 Omdia worldwide market share data for cloud-native, access control solutions that push mission-critical services into the provider's cloud tenancy; excludes ACaaS solution providers that materially split the execution locus for analytics between on-premise hardware and cloud.

# Why Verkada

Join a global network of organizations using AI to protect people, secure assets, and unlock operational insights. Experience a new level of simplicity with Verkada. All you need is the hardware and access to Command, our cloud-based software platform, accessible from any browser or mobile device.

## IT-friendly

Bandwidth-efficient cameras store up to 365 days locally, no DVRs or NVRs needed.

## Top-rated support

Get 24/7 in-house support via email, phone, or live chat with fast, expert responses.

## Built on Zero Trust

Deploy with confidence using SSO, MFA, and enterprise controlled encryption.

## Automatic updates

Get continuous over-the-air firmware and software updates at no additional cost.

## Designed for privacy

Manage access to footage and enable live face blur or privacy regions on cameras.

## Up to 10-year warranty

Every license includes unlimited video archiving and user seats.

## 100+ intelligent software features



Freeform text search and custom alerts



Person or license plate of interest



AI-powered unified timeline



AI-powered incident summaries



Fighting and slip-and-fall detection



License plate recognition



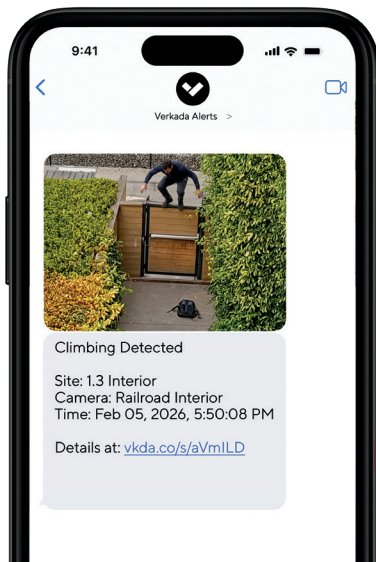
Occupancy and queue trends



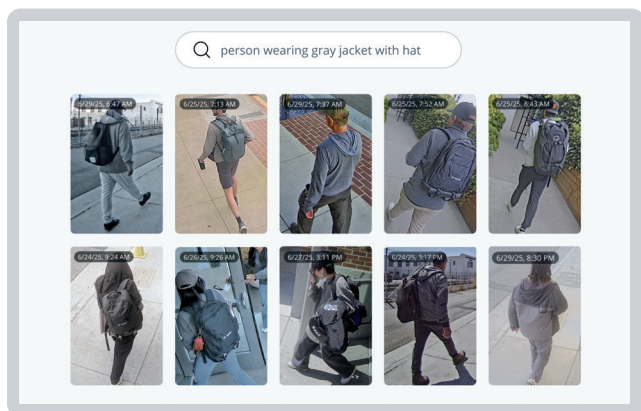
AI-powered deterrence



Intercom live translations



# Supercharge investigations and minimize liability

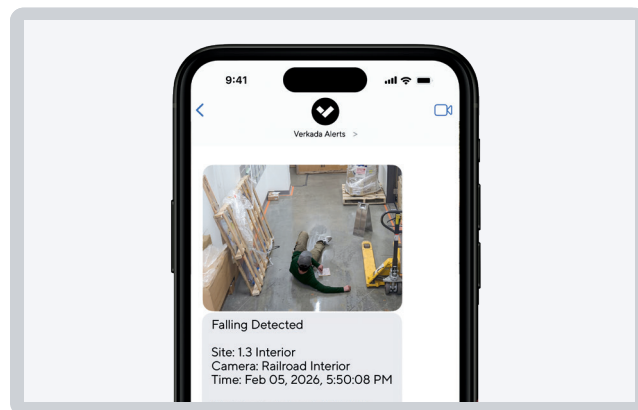


## Smarter, faster investigations with AI

- Quickly review service disputes, investigate guest walkouts, and confirm order pickups – directly from your smartphone or desktop.
- Trace a guest or employee's path across multiple cameras to see where they went, capture their license plate number, and identify the root cause of an incident.

## Reduce liability with slip-and-fall detection

- Cut investigation times from hours to seconds with automated fall alerts. SMS notifications include embedded video clips for instant visibility.
- Verkada auto-archives footage of each fall event and generates AI-powered incident summaries to streamline documentation.



## Audit inventory access and protect assets

- Secure premium ingredients or expensive liquor with cloud-based access control. Update staff credentials instantly – no rekeying required.
- Easily verify who accessed high-value inventory and when with timestamped access logs linked to video clips.

## Enhance security during night shifts

- Discreetly notify internal security or police, all from the press of a button, with immediate access to nearby camera feeds for context. Easily share footage with law enforcement via SMS or a direct link to aid response.
- Plus, alert staff when banned individuals or their vehicles are detected at any location.

# Transform guest service and build long-term loyalty



## Boost drive-thru performance

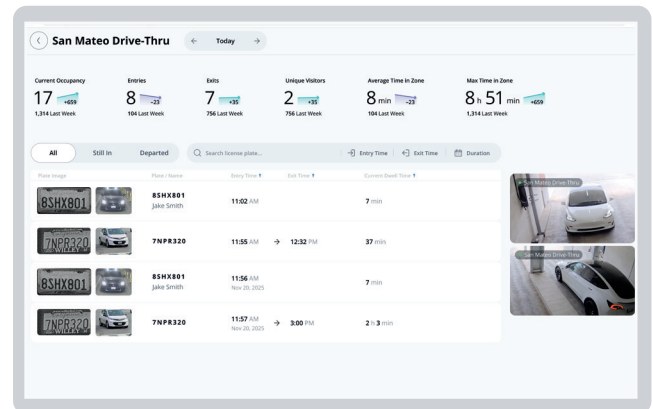
- Measure vehicle wait times, spot bottlenecks, and improve throughput using LPR zones.
- If data shows rising wait times, managers can reallocate workers to the drive-thru line to speed up service and reduce drive-thru abandonment.

## Turn first-time guests into repeat customers

- Quickly compare new versus returning guests over time to spot trends in repeat visits and enhance service.
- Notify staff with instant SMS alerts when repeat guests or their vehicles arrive, enabling personalized greetings or rewards that drive repeat visits.

## Increase service speed and quality

- Track foot traffic and monitor wait times with AI-powered cameras. Identify peak hours, staffing gaps, and where lines may be impacting service speed.
- Audit guest interactions, with optional audio included, to resolve disputes and ensure locations uphold brand standards.



## Catch transaction discrepancies with Helix

- Sync POS data with video footage to flag exceptions at registers across your locations, enabling faster review and stronger operational control.
- Filter by employee name, date, time, or transaction details to help catch errors and uncover potential fraud.

# Streamline operations and enhance efficiency

## Reduce food waste

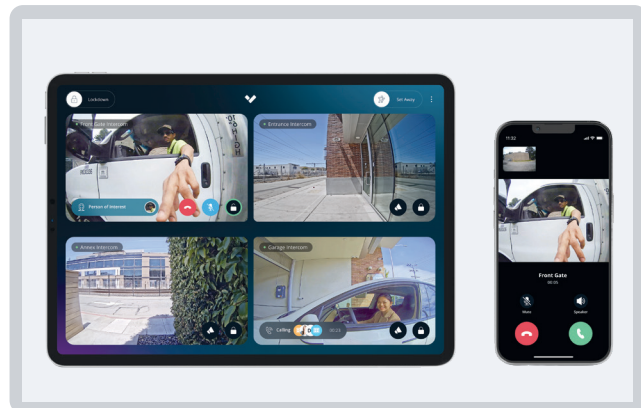
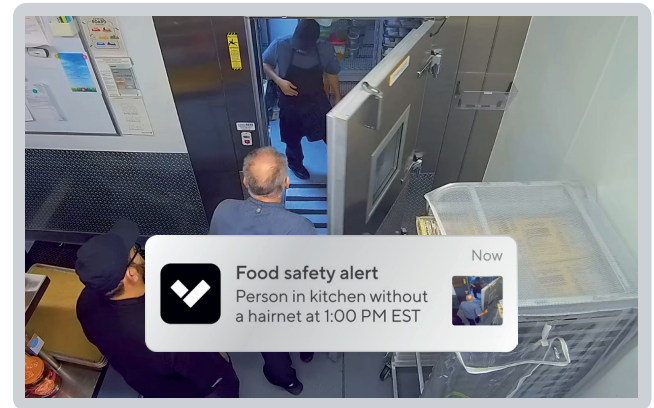
- Get notified when temperature, humidity, or other indicators exceed set thresholds.
- Cloud-managed air quality sensors integrate seamlessly with your BACnet system to automatically adjust HVAC settings, maintaining optimal conditions at all times.

## Scale food safety compliance

- Monitor back-of-house kitchens and prep areas to stay audit-ready and uphold health code standards.
- Instantly notify shift managers when cameras spot someone entering a food prep zone without a hairnet, gloves, or other required items.

## Simplify system management for IT

- Simplify password management and enhance security with support for single sign-on (SSO) and two-factor authentication (2FA).
- Automate user provisioning via SCIM and SAML integrations, or bulk CSV import, for up-to-date users and permissions.



## Manage vendor deliveries remotely

- Verify delivery drivers and communicate clearly using video intercoms with built-in noise-canceling audio and live multilingual translation.
- Unlock receiving doors remotely from your smartphone, letting vendors make late-night deliveries without having to be physically onsite.

# One platform to power security for restaurants

## Video Security

Record 24/7 with AI-enabled cameras that store up to 365 days of footage. Get instant SMS alerts for slip-and-fall incidents or persons of interest and their vehicles.

## Intercom

Manage vendor deliveries remotely with cloud-based video intercoms. Verify delivery drivers with high-quality video, noise-canceling audio, and live multilingual translation.

## Mailroom

Optimize delivery management by tracking package drop-offs with a simple mobile scan and automatically notifying staff upon delivery.

## Access Control

Automatically provision and revoke employee access credentials via SCIM, with SAML-based SSO through identity providers like Microsoft Entra ID and Okta.

## Guest

Seamlessly manage visitors with automatic host notifications and custom sign-in workflows. Add returning visitors to approved guest lists for faster lobby check-ins.

## Connectivity

Deploy Verkada devices with cellular or Wi-Fi gateways in hard-to-wire locations like parking lots and outdoor dining spaces for reliable access to footage.

## Alarms

Enhance worker safety with mounted panic buttons linked to live camera feeds. Deploy cameras paired with horn speakers to scare off trespassers or intruders after hours.

## Air Quality Sensors

Set custom alerts for temperature, humidity, mold risk, and other air quality indicators to maintain safe working conditions and reduce food spoilage.

## Viewing Station

Stream up to 300 live camera feeds into one centralized viewing station and gain instant, real-time visibility across locations.

## Try Verkada for free

Our 30-day free trial includes a device, two-way shipping, and full access to the Command management platform. Learn how we can support your smooth transition to the cloud by bridging non-Verkada devices to our cloud-based system.





Get started today  
[verkada.com/try](https://verkada.com/try)

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