



Leading Cloud Physical Security for Restaurants

Power intelligent physical security for modern restaurants — from quick-service to fine-dining establishments.

verkada.com

Leading cloud-based physical security

As labour and operating costs rise, every transaction counts. Restaurants and dining operators must balance protecting staff and securing assets with driving profitability. Verkada delivers a powerful solution for each of these priorities, harnessing AI-driven insights to enhance security and maximise operational efficiency.

Verkada is #1

in cloud video security & cloud access control**

GAIL's Bakery

25% reduction
in investigation times*

Tasty Xpress

\$150k saved
in potential equipment cost with air quality alerts*

JOE & THE JUICE

Take minutes
to get cameras online after POE installation*



*As estimated by the customer. Prior results do not guarantee outcomes.

**2023 Novair Insights market share data for video surveillance cloud solutions (world excl. China), 2024 Omdia worldwide market share data for cloud-native, access control solutions that push mission-critical services into the provider's cloud tenancy; excludes ACaaS solution providers that materially split the execution locus for analytics between on-premise hardware and cloud.

Why Verkada

Join a global network of organisations using AI to protect people, secure assets, and unlock operational insights. Experience a new level of simplicity with Verkada. All you need is the hardware and access to Command, our cloud-based software platform, accessible from any browser or mobile device.

IT-friendly

Bandwidth-efficient cameras store up to 365 days locally, no DVRs or NVRs needed.

Top-rated support

Get 24/7 in-house support via email, phone, or live chat with fast, expert responses.

Built on Zero Trust

Deploy with confidence using SSO, MFA, and enterprise controlled encryption.

Up to 10-year warranty

Every licence includes unlimited users and video archiving, with automatic firmware and software updates.

Designed for privacy

Manage access to footage and enable live face blur or privacy regions on cameras.

Industry compliance

Verkada supports SOC 2 Type 2, ISO 27001/27017/27018/27701, and GDPR requirements.

100+ intelligent software features



Freeform text search and custom alerts



Person or number plate of interest



AI-powered unified timeline



AI-powered incident summaries



Fighting and slip-and-fall detection



Number plate recognition



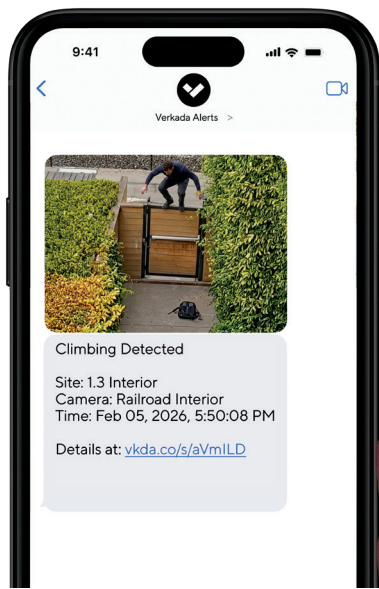
Occupancy and queue trends



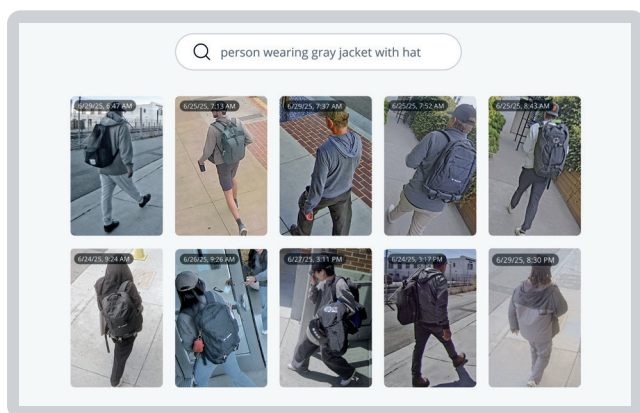
AI-powered deterrence



Intercom live translations



Supercharge investigations and minimise liability



Reduce liability with slip-and-fall detection

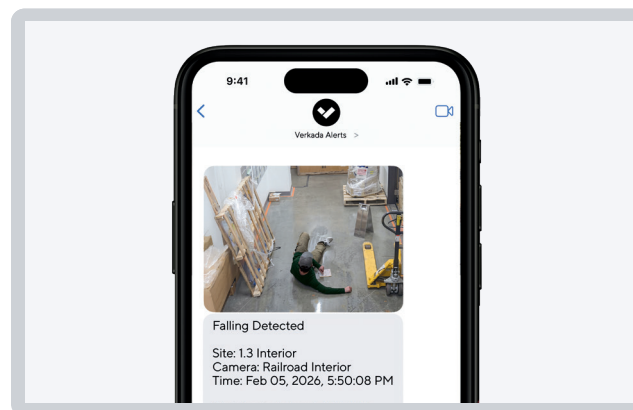
- Cut investigation times from hours to seconds with automated fall alerts. SMS notifications include embedded video clips for instant visibility.
- Verkada automatically archives footage of each fall event and generates AI-powered incident summaries to streamline documentation.

Audit inventory access and protect assets

- Secure premium ingredients or expensive spirits with cloud-based access control. Update staff credentials instantly — no rekeying required.
- Easily verify who accessed high-value inventory and when with timestamped access logs linked to video clips.

Smarter, faster investigations with AI

- Quickly review service disputes, investigate guest walkouts, and confirm order pickups — directly from your smartphone or desktop.
- Trace a guest or employee's path across multiple cameras to see where they went, capture their number plate, and identify the root cause of an incident.



Enhance security during night shifts

- Discreetly notify internal security or police, all from the press of a button, with immediate access to nearby camera feeds for context. Easily share footage with third parties via SMS or a direct link to aid response.
- Plus, alert staff when banned individuals or their vehicles are detected at any location.

Transform guest service and build long-term loyalty



Boost drive-thru performance

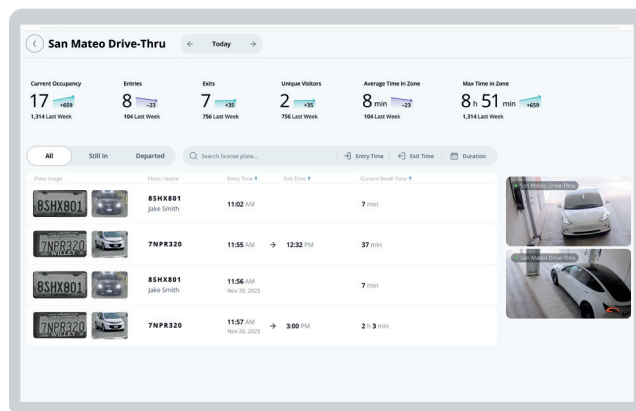
- Measure vehicle wait times, spot bottlenecks, and improve throughput using LPR zones.
- If data shows rising wait times, managers can reallocate workers to the drive-thru line to speed up service and reduce drive-thru abandonment.

Turn first-time guests into repeat customers

- Quickly compare new versus returning guests over time to spot trends in repeat visits and enhance service.
- Notify staff with instant SMS alerts when repeat guests or their vehicles arrive, enabling personalised greetings or rewards that drive repeat visits.

Increase service speed and quality

- Track foot traffic and monitor wait times with AI-powered cameras. Identify peak hours, staffing gaps, and where lines may be impacting service speed.
- Audit guest interactions, with optional audio included, to resolve disputes and ensure locations uphold brand standards.



Catch transaction discrepancies with Helix

- Sync POS data with video footage to flag exceptions at registers across your locations, enabling faster review and stronger operational control.
- Filter by employee name, date, time, or transaction details to help catch errors and uncover potential fraud.

Streamline operations and enhance efficiency

Reduce food waste

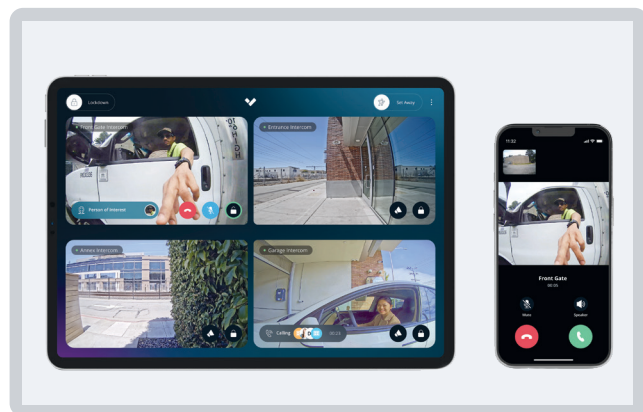
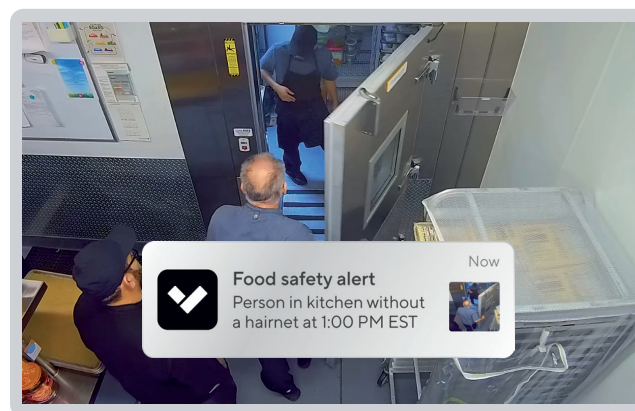
- Get notified when temperature, humidity, or other indicators exceed set thresholds.
- Cloud-managed air quality sensors integrate seamlessly with your BACnet system to automatically adjust HVAC settings, maintaining optimal conditions at all times.

Scale food safety compliance

- Monitor back-of-house kitchens and prep areas to stay audit-ready and uphold health code standards.
- Instantly notify shift managers when cameras spot someone entering a food prep zone without a hairnet, gloves, or other required items.

Simplify system management for IT

- Simplify password management and enhance security with support for single sign-on (SSO) and two-factor authentication (2FA).
- Automate user provisioning via SCIM and SAML integrations, or bulk CSV import, for up-to-date users and permissions.



Manage vendor deliveries remotely

- Verify delivery drivers and communicate clearly using video intercoms with built-in noise-canceling audio and live multilingual translation.
- Unlock receiving doors remotely from your smartphone, letting vendors make late-night deliveries without having to be physically onsite.

One platform to power security for restaurants

Video Security

Record 24/7 with AI-enabled cameras that store up to 365 days of footage. Get instant SMS alerts for slip-and-fall incidents or persons of interest and their vehicles.

Intercom

Manage vendor deliveries remotely with cloud-based video intercoms. Verify delivery drivers with high-quality video, noise-cancelling audio, and live multilingual translation.

Mailroom

Optimise delivery management by tracking parcel drop-offs with a simple mobile scan and automatically notifying staff upon delivery.

Access Control

Automatically provision and revoke employee access credentials via SCIM, with SAML-based SSO through identity providers like Microsoft Entra ID and Okta.

Guest

Seamlessly manage visitors with automatic host notifications and custom sign-in workflows. Add returning visitors to approved guest lists for faster lobby check-ins.

Connectivity

Deploy Verkada devices with cellular or Wi-Fi gateways in hard-to-wire locations like car parks and outdoor dining spaces for reliable access to footage.

Alarms

Enhance staff safety with mounted panic buttons linked to live camera feeds. Deploy cameras paired with horn speakers to scare off trespassers or intruders after hours.

Air Quality Sensors

Set custom alerts for temperature, humidity, mold risk, and other air quality indicators to maintain safe working conditions and reduce food spoilage.

Viewing Station

Stream up to 300 live camera feeds into one centralised viewing station and gain instant, real-time visibility across locations.

Try Verkada for free

Our 30-day free trial includes a device, two-way shipping, and full access to the Command management platform. Learn how we can support your smooth transition to the cloud by bridging non-Verkada devices to our cloud-based system.





Get started today
verkada.com/try

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