

Modern Cloud-Based Physical Security for Restaurants

Overview

As labour and operating costs rise, every transaction counts. Restaurants and dining operators must balance protecting workers and securing assets with driving profitability. Verkada delivers a powerful solution for each of these priorities by harnessing AI-driven insights to enhance security and maximise operational efficiency.

Trusted by top restaurants and dining operators

25%

reduction in investigation times*

GAIL'S Bakery

\$150k

saved in potential equipment cost with air quality alerts*

Tasty Xpress

Minutes

to get cameras online after POE installation*

JOE & THE JUICE

Supercharge investigations and minimise liability

Faster investigations with AI

Quickly review service disputes and confirm order pickups. Simply enter a description of a person or vehicle to instantly retrieve relevant footage.

AI-powered unified timeline

Trace a watchlist individual's path across cameras to see where they went, capture their number plate, and identify the cause of an incident.

Slip-and-fall detection

Reduce liability with camera-based slip-and-fall detection. SMS alerts include embedded video clips for instant visibility into accidents.

Secure high-value inventory

Restrict access to premium ingredients and expensive liquor with cloud-based access control. Verify who accessed inventory and when with access logs linked to video clips.

Instant POI alerts

Automatically notify team members the moment cameras detect banned guests or their vehicles approaching any of your locations for swift intervention.

One-tap panic assistance

Protect workers on the night shifts with mounted panic buttons. Alert internal security teams or trigger a call to the police, all from the press of a button.

Transform guest service and build long-term customer loyalty

Increase service speed

Monitor foot traffic and track wait times with AI-powered cameras. Identify peak hours and assign staff accordingly for faster service.

Drive repeat business

Quickly compare new versus returning guests over time to spot trends in repeat visits and improve service and operational efficiency.

Boost drive-thru performance

Measure vehicle wait times and spot bottlenecks, helping teams increase vehicle throughput and reduce drive-thru abandonment.

Audit service interactions

Quickly audit guest interactions, with optional audio included, to resolve disputes and ensure locations uphold brand standards.

VIP vehicle notifications

Notify staff when cameras detect vehicles of high-profile guests so they can provide personalised attention and top-tier service.

Link video to POS data

Sync POS data with timestamped footage via APIs. Filter by employee name, date, time, or transaction details to review service standards.



Streamline operations and enhance efficiency

Support food safety compliance

Monitor kitchens to stay audit-ready and uphold health code standards. Notify managers if hairnets or other required items are detected missing.

Reduce food waste

Get notified when temperature, humidity, or other indicators exceed set thresholds in back-of-house kitchens and storage areas.

Manage deliveries remotely

Verify delivery drivers and unlock doors remotely with video intercoms featuring noise-cancelling audio and live multilingual translation.

Why Verkada?



No NVRs or DVRs
– up to 365 days of onboard storage



Designed for privacy
with live face blur and footage access restrictions



Up to 10-year product warranty
with automatic software updates



24/7 technical support
via email, phone, or live chat



Built on Zero Trust
SSO, 2FA, and enterprise controlled encryption



Industry compliance
ISO 27001/27017/27018/27701 and support for GDPR requirements

Video Security

AI-enabled cameras offer 24/7 recording, up to 365 days of onboard storage, and industry-leading image quality – no DVRs or NVRs needed.

Access Control

Secure inventory with cloud-based access control. Auto-provision or revoke keycards with support for SCIM and SAML integrations.

Alarms

Verkada Alarms acts as a virtual extension of security with 24/7 live agent monitoring and video verification to aid police response.

Intercom

Manage deliveries remotely with video intercoms featuring a built-in 5MP camera, noise-cancelling audio, and live multilingual translation.

Guest

Seamlessly manage visitors with custom sign-in workflows. Returning visitors can check in with a simple QR code scan.

Air Quality Sensors

Set custom alerts for temperature, humidity, mold risk, and other air quality indicators to maintain safe conditions and reduce food spoilage.

Mailroom

Optimise delivery management by tracking parcel drop-offs with a simple mobile scan and notifying recipients upon delivery.

Connectivity

Easily deploy Verkada devices with gateways in hard-to-wire locations like car parks and outdoor dining spaces for reliable access to footage.

Viewing Station

Stream up to 300 live camera feeds into one centralised viewing station and gain instant, real-time visibility across locations.



Contact sales@verkada.com to learn more or try Verkada for free.

