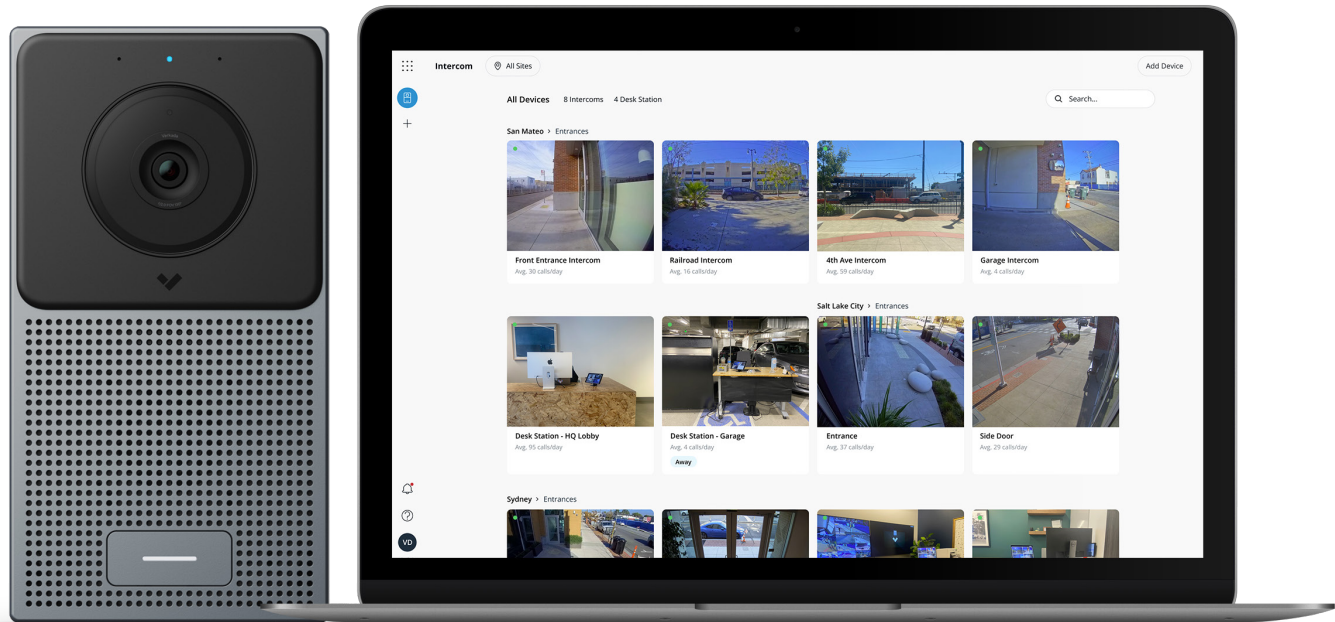


# Answer Calls, Grant Entry and Secure Entrances from Anywhere



## Overview

Verkada's Intercom solution allows organizations to enhance security and answer calls from anywhere with sharp video, clear audio, four smart receiver methods and intuitive management and security tools in Verkada Command.

To provide sharp video and clear call audio, Verkada's TD52 Video Intercom provides 5MP-quality video of callers in almost any lighting condition. An ultra-wide 130-degree Field of View (FoV) lens ensures that receivers can see callers, regardless of where they are standing. To ensure clear audio for callers and receivers, TD52 includes a powerful 5W speaker and two digital beamforming microphones.

In addition to video intercom capabilities, the TD52 also functions as a security camera, recording all camera footage continuously for 30 days, regardless of if there's an incoming call or not. Like all Verkada cameras, the TD52 deploys powerful AI tools like motion search and people analytics at the edge, giving organizations powerful video intercom and video security capabilities from an unparalleled vantage point.

To allow organizations to receive calls from anywhere, four smart receiver methods are available on the Verkada Pass mobile app, the Verkada Desk Station tablet application, via web browsers in Verkada Command and via existing phone numbers, allowing organizations to ensure that calls are always answered. Smart call routing allows organizations to specify who, when and how receivers should be contacted when a call comes in.

Finally, native integrations with Verkada Cameras and Access Control allow organizations to better secure their entrances without additional complexity. Context cameras can be paired with any intercom and access controls are accessible on every receiver method, allowing receivers to view important video security insights and unlock doors in a single tap, from any device.



## Verkada's hybrid cloud intercom architecture



## Enhance Security and Answer Calls from Anywhere

### Maximum functionality, minimal complexity

- The TD52 is a video intercom, security camera and door controller
- Video intercom calling with crystal clear audio and sharp video
- Door controller functionality provides full access control capabilities on-device
- The TD52 also supports full Verkada video security camera functionality

### Advantages of a cloud-managed solution

- Simplified hardware deployment and management
- Calls can be routed to any phone, no network or geographical limitations
- Cloud-based routing and configurable schedules provide unmatched flexibility

### Easy to use

- Effortless admin and management with Command's intuitive web-based platform
- Secure and simple call receiving on any device from anywhere
- No training required to safely receive calls or securely access footage and features
- Find, download and share footage from any device

### Ready for scale

- Bandwidth-friendly solution can deploy in almost any setting
- Scale to hundreds of intercoms and hundreds of locations – and manage everything in Verkada Command
- No added equipment needed to support additional functionality

### Powerful security applications

- Intelligent security applications provide contextual video clips for enhanced call security
- Edge-compute capabilities help ensure low bandwidth consumption
- Powerful search capabilities allow admins to identify relevant footage in seconds

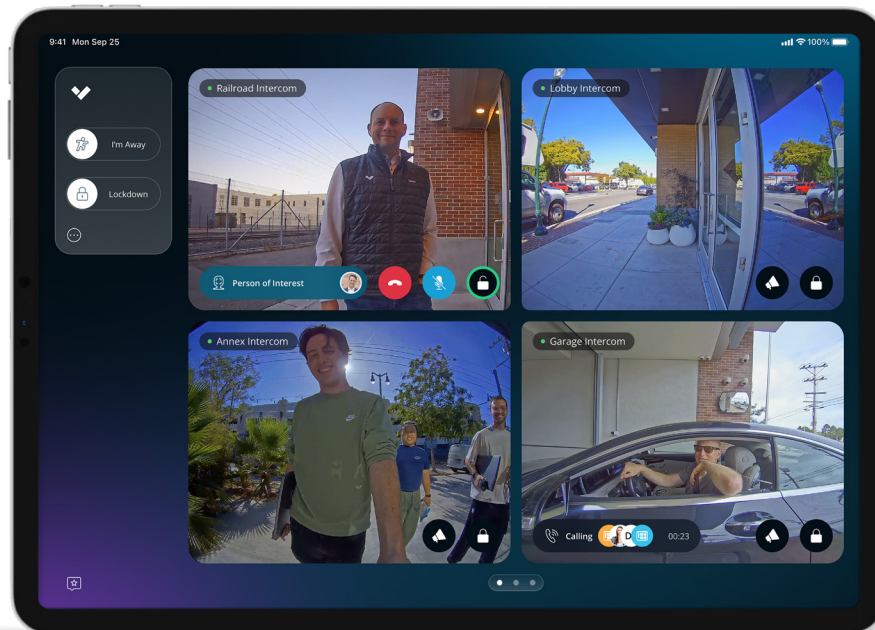
### No hidden costs

- Hardware includes an industry-leading 10-year warranty
- Over-the-air firmware updates keep the system up to date
- New features and enhancements are added at no additional costs



## Receiver Type 1: Verkada Desk Station

### Easily Receive Calls on the iPad-Based Desk Station



The Verkada Desk Station is an iPad based application that allows admins and call receivers to easily review entry requests. With the Desk Station, organizations can pair an unlimited number of devices per tablet and can view up to four intercoms or cameras at once.

The Desk Station app gives call receivers like receptionists and security guards a full HD view of intercom calls. The application also consolidates key intercom and Verkada platform actions and information into a single intuitive interface. Call receivers can use picture-in-picture functionality to view additional context cameras and get the full context of a scene before making entry decisions. Outside of calls, the Desk Station can stream video, lockdown or unlock doors, provide real-time access control and intercom call context and flag potential person of interest (PoI) matches to give users visibility and control over their entrances.

With the Desk Station, call receivers can view video intercom and video security camera feeds, manage door access and review relevant PoI or connectivity alerts without getting elevated permissions in Command.

#### Secure and intuitive call experience

- Incoming calls display in full-screen 1080p video
- Real-time call status provides information on who the intercom is calling and if someone has picked up
- Picture in picture capabilities allow receivers to gather more information on calls and door activity

#### Endlessly customizable

- Supports any number of intercoms across locations
- Live camera feeds provide context intercoms, context cameras or access controlled doors
- Remotely unlock allows for one-tap unlock from the Desk Station application
- Drag-and-drop setup flow allows for endless configuration

#### Powerful admin tools

- Command Desk Station setup page allows for easy device setup
- Schedules can be toggled on or off with a simple here / away toggle
- Desk Station application is available from the Apple app store and is easy to provision from Command

#### Response tools at your fingertips

- Lockdown triggers enable one-tap building security in an emergency
- In-call PoI alerts allow for faster response times
- Connectivity issue warnings and system error messages flag potential risks



## Receiver Type 2: Verkada Pass App

### Take Calls on the Go With the Verkada Pass Mobile App



For true on-the-go mobile call receiving, users can take calls with the Verkada Pass mobile app. Verkada Pass is a seamless and secure way to provide users with mobile call receiving and Bluetooth building credentials in a simplified application. With Verkada Pass, receivers can take full frame, crystal-clear calls on-the-go and view additional context cameras to see a more complete picture of incoming calls. Features like PoI alerts also work on the Pass App, providing receivers with enhanced call receiving flexibility and seamless security in a simple mobile application.

#### Secure setup

- Easily provision users and roles in Verkada Command
- Allow users to login directly or with SAML integrations such as Okta and Azure Active Directory
- Quickly add Verkada Pass app users to call lists directly in Command

#### Simplified call receiving

- Crystal-clear, full frame calls allow for easy and secure access decisions
- Intuitive interface allows for single-tap call receiving and management
- Picture in picture functionality provides valuable context on incoming calls to make even more secure access decisions

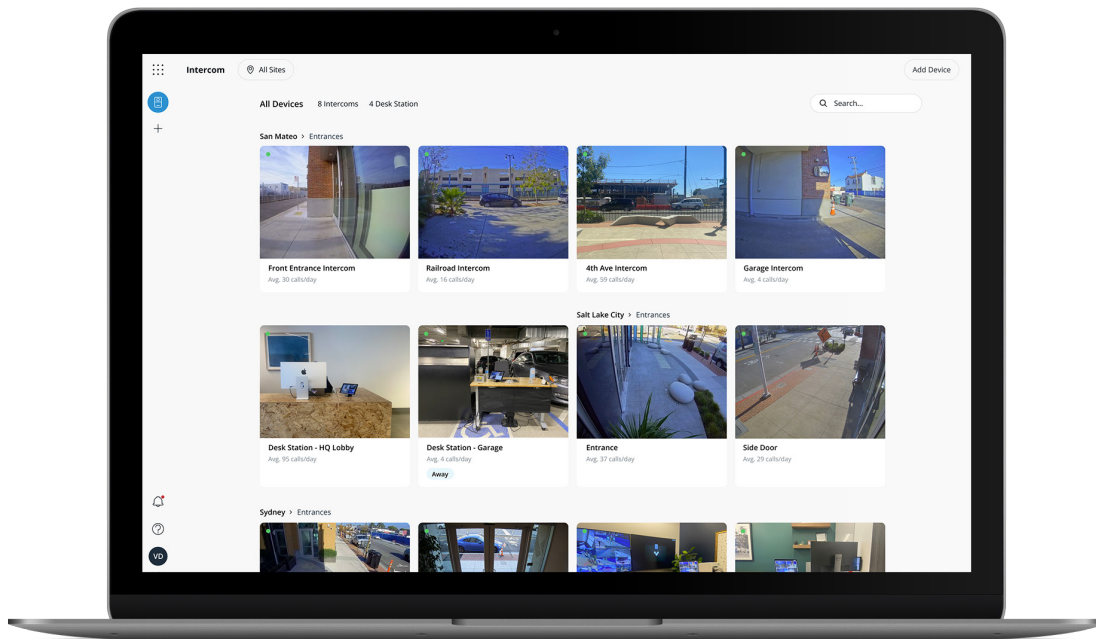
#### Bluetooth unlock

- Bluetooth mobile credential provides simplified building access
- Command-based call management to turn on or off unlock, call receiving and credential privileges for any user, from nearly anywhere
- Notifications provide user alerts for call lists and incoming calls



## Receiver Type 3: Verkada Command

# Take Calls From Any Internet Browser With Verkada's Cloud-Based Command Platform



Verkada Intercom also allows organizations to take calls directly in Command with intuitive, web-based controls to accept and decline calls, listen to audio and unlock doors for secure and simple call receiving. Available from virtually anywhere in the world, Command also allows admins to add new devices, manage receivers and access advanced insights.

### Receive incoming calls with ease

- See incoming calls in 1080p video quality with always-intelligible audio to make secure entry decisions on every call
- Send a notification to users whenever a call comes in – wherever users are in Command
- See all video intercoms and context cameras paired with entry doors
- Easily respond to calls with buttons to answer / dismiss the call as well as unlock the door

### Native camera analytics capabilities

- Utilize intelligent security applications like People Analytics to quickly identify relevant video clips and surface additional insights to make better decisions on building and guest access when receiving calls
- Filter and sort calls by time frame or specific event types for faster incident resolution

### Enhanced call security

- Remotely access incoming calls and footage on any browser or any device
- Get PoI alerts during calls and review matches to ensure entryway security
- View unified security insights from across the Verkada Platform on a single pane of glass

### Automated call intelligence

- Dynamic timelines generate automatically for every incoming intercom call
- One click video and audio playback provides more call clarity and better security
- Easily download clips of particular segments from calls to share with authorities or third parties





## Receiver Type 4: Traditional Communication Systems

### Integrate Verkada Intercom With Existing Communication Systems



Verkada intercom integrates with traditional phone systems, allowing organizations leverage their existing infrastructure and workflows. Through PSTN calling, the intercom can dial any telephone number, including landlines. And with third party SIP integration, any corporate VoIP phone system can be used as well.

Setting up a PSTN or SIP receiver is as easy as adding a phone number or SIP extension in the intercom smart call routing flow – no need to configure new phones or change anything with your phone provider. With DTMF support, the intercom can unlock a door directly through the phone's keypad (e.g., by pressing "9").

#### PSTN calling

- Dial cell phones, landline receivers and other traditional telephony endpoints
- Add an extension to call a specific individual or department

#### SIP integration

- Call IP phones and clients in your VoIP system, even offline if SIP server is hosted on-prem
- Assign a custom caller ID so each intercom has a unique name
- Receive video calls on video-enabled SIP clients

#### Microsoft Teams<sup>1</sup>

- Receive intercom video calls on the popular workplace productivity application Microsoft Teams
- Route intercom calls to any Teams users or device
- Answer calls on the Microsoft Teams interface and use DTMF to unlock the door

1. Microsoft Teams calling utilizes an integration with the CyberGate application from CyberTwice.



## Ordering Information

### Intercom pricing

Model Number	Description	Cost (MSRP) USD
TD52-HW	Verkada Video Intercom	\$1,599
LIC-TD-1Y	1-Year Intercom License	\$249
LIC-TD-3Y	3-Year Intercom License	\$599
LIC-TD-5Y	5-Year Intercom License	\$999
LIC-TD-10Y	10-Year Intercom License	\$1,999

### Desk Station App License pricing

LIC-TX-1Y <sup>1</sup>	1-Year Desk Station App License	\$249
LIC-TX-3Y	3-Year Desk Station App License	\$599
LIC-TX-5Y	5-Year Desk Station App License	\$999
LIC-TX-10Y	10-Year Desk Station App License	\$1,999

### Intercom accessories pricing<sup>2</sup>

ACC-INT-SURF	Surface Mount	\$199
ACC-INT-HOOD	Rain Hood	\$99
ACC-INT-TRIM	Trim Plate	\$49
ACC-INT-ANGLE	Angle Mount	\$299
ACC-POE-2WIRE <sup>3</sup>	2-Wire Converter	\$399
ACCX-TBL-STD-1	Stouchi Tablet Stand	\$39
ACCX-TBL-1	Apple iPad, 10.2 inch Wi-Fi 64GB	\$329

1. The Desk Station app can be installed on any iPad running iOS 15 or later.

2. For more information see the [mounts for video intercom](#) guide.

3. Supported transmission methods include: Coaxial cable, twisted pair, telephone line and RVV. All cables support a max distance of 500M. Adapters are provided for both ends of the mount.