Verkada

Intercom for
Healthcare

Overview

Verkada Intercom empowers healthcare organizations to answer calls for entry and emergencies faster and more effectively. Through rigorous visitor screening, organizations can better protect nurses and staff from workplace violence. Intercoms also safeguard patients through controlled access to restricted areas like NICUs, ORs, and ICUs. Plus, integrating emergency video intercoms across healthcare campuses allows patients in distress to quickly connect with urgent care.

Use Cases

Entry management

Visually verify visitors, communicate with two-way audio, and remotely unlock doors to facilitate secure and seamless visitor entry.

Emergency calling

Enhance staff safety in parking lots, and connect lost patients to critical care with intercoms that are integrated into blue light stations.

Trusted by Healthcare Organizations

APOLLO CARE ALLIANCE   **lifeview**   **ELIM Village**   **GRAND MENTAL HEALTH**

> "
>
> Reduced missed calls from about 40% to nearly zero with Verkada Intercom.
>
> "Our receptionists can answer calls from a phone or iPad, so they can essentially take the front desk with them wherever they go."

HEALTHPRO HERITAGE

Josh Scott,
VP of IT Infrastructure and Service
Healthpro Heritage

Key Features

Clear audio, sharp video

With noise cancellation, a 5MP camera, and IR LEDs, clearly see and hear callers in diverse environments to respond appropriately.

Flexible call routing

With dynamic call routing, enable SOC or after-hours teams to field cross-site calls, or let receptionists answer calls on-the-go via mobile.

In-call POI alerts

Notify receptionists or SOC guards in real-time if a caller is a person of interest – like a past offender who harmed staff – to deny entry.

Enterprise insights

Centrally monitor entry and emergency call events across campus, with detailed dashboards, events reporting, proactive alerts, and more.

Where to Install?

- Parking Lots
- Main Entrances
- Restricted Wards
- Receiving Bays
- Laboratories
- On-site Pharmacies

With cloud-based call routing and multiple receiver options - Verkada Desk Station, Verkada Command on web, Verkada Pass app, Verkada Command mobile app, and existing communication systems - organizations can take calls from anywhere and boost response rates. All Verkada receivers support video feeds from intercom and context cameras as well as one-tap controls.

One Integrated Cloud-Based Platform

Video Security

Pair eye-level intercom cameras with neighboring context cameras for comprehensive visual context.

Access Control

Facilitate seamless staff entry using the intercom's built-in badge reader and door controller.

Guest

For end-to-end visitor management, grant entry with intercoms and provide a frictionless sign-in experience and digital log with Guest.