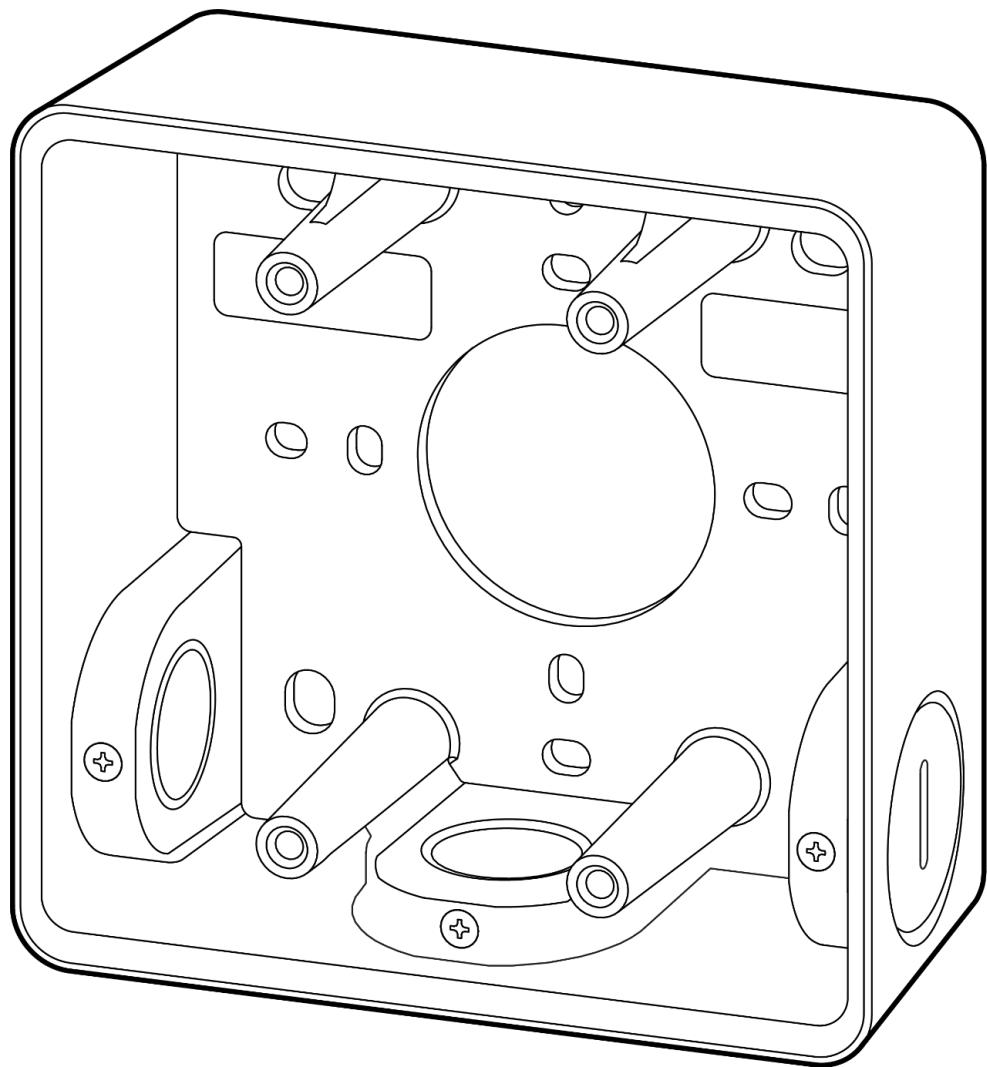


# **ACC-INT-TS-COND**

## Square Intercom Conduit Surface Mount



## Document Details

### Version

**V1.0** 20260108

(V1.0 published 20260108)

### Firmware

Firmware version can be verified on Verkada Command  
command.verkada.com.

### Product Models

This install guide pertains to model ACC-INT-TS-COND.

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## Introduction

### What's in the Box



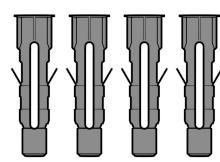
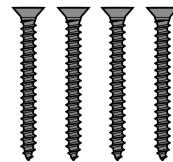
**Conduit Surface Mount**  
(Foam Seal attached, do not remove)



**Steel Square-Neck Bolt** (4 pcs)  
Length: 0.5"

**Hex Nut** (4 pcs)  
Size: 0.25"

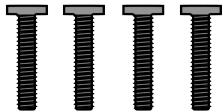
#### Mounting Hardware #1



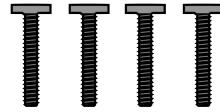
**Wall Screws** (4 pcs)  
Length: 1" Drive: #2 Phillips

**Wall Anchors** (4 pcs)  
Length: 1"

#### Mounting Hardware #2



**Junction Box Screws #8-32** (4 pcs)  
Length: 0.5" Drive: #2 Phillips



**Junction Box Screws #6-32** (4 pcs)  
Length: 0.5" Drive: #2 Phillips

#### Mounting Hardware #4

#### Mounting Hardware #3

### What you'll need

- A TS12-N Intercom
- A #2 Phillips screwdriver or power drill with a #2 Phillips driver bit
- 1/4 inch (6.5mm) drill bit for wall anchors (if applicable)
- 1/8 inch (3mm) drill bit for pilot holes (if applicable)
- A Cat5 or Cat6 Ethernet cable with a 0.2–0.25 inch diameter (5–6.5mm)

### Compatible Products

- TS12-N
- TS12-N-RB
- TS12-N-R2B

## Introduction

# Overview



## Hole Patterns

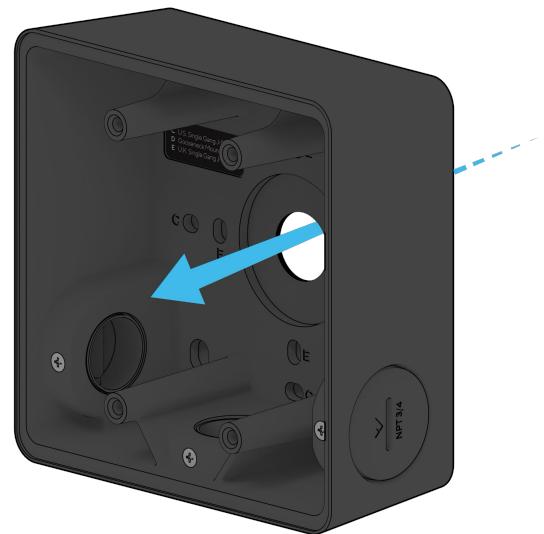
- C U.S. Single Gang Junction Box
- D Gooseneck Mount
- E EU Junction Box

## Installation

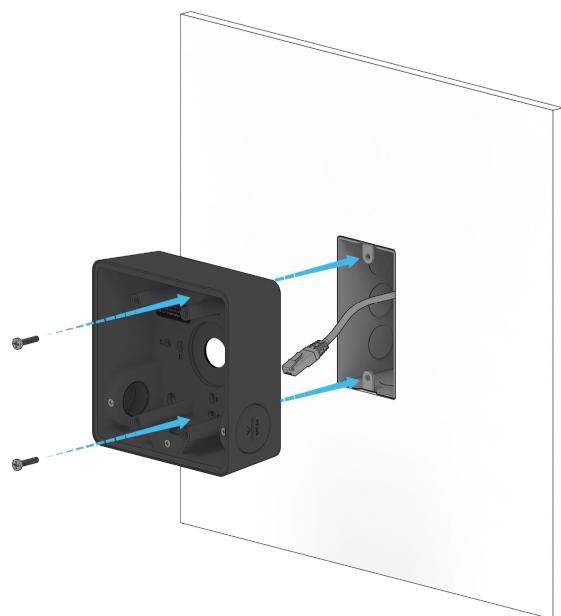
### Mounting to Junction Box 1/3

**Note:** The sealing foam needs to stay on during the installation process.

Before install, pierce the sealing foam with screws or a screwdriver to create the needed thru-hole.



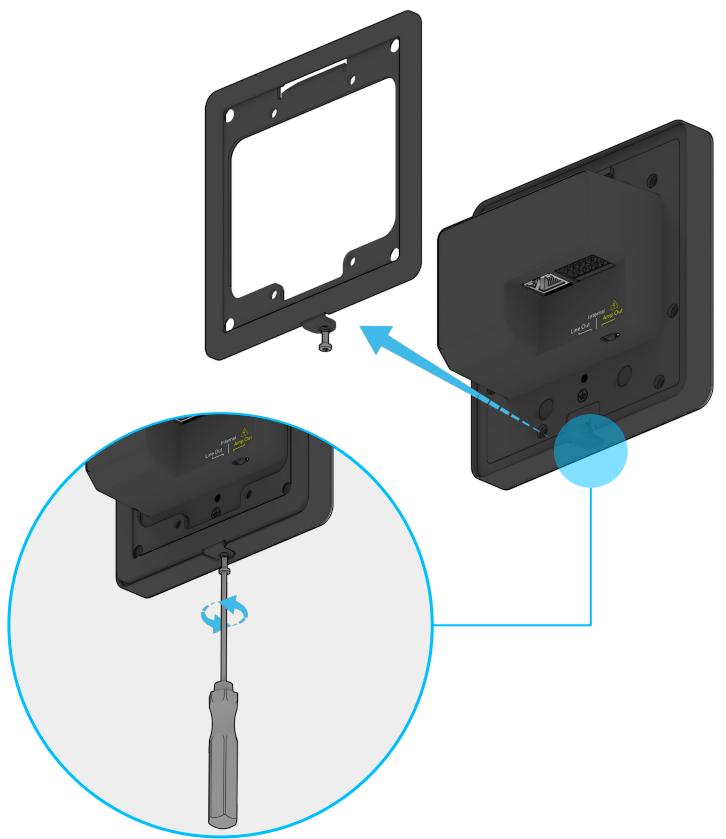
Follow the label instruction by using #6 or #8 screws to fix the Surface Mount Box on U.S Single Gang J-Box or U.K Single Gang J-Box.



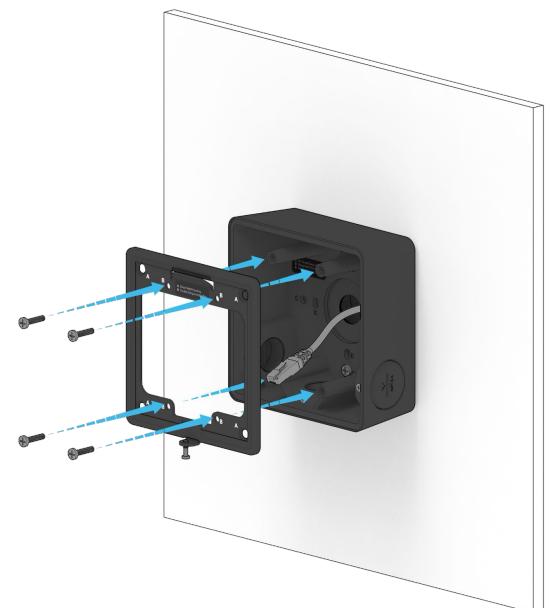
## Installation

### Mounting to Junction Box 2/3

Loosen the security screw and remove the mount plate from device.



Use the #8 screws to secure the wall mount plate onto the Surface Mount Box.



## Installation

### Mounting to Junction Box 3/3

Route the ethernet cable through the mount plate and plug it into the device.

Connect the TS12 to your network using the Ethernet port located behind the cable door on the device.

For easy registration and setup, scan the QR code on the product.

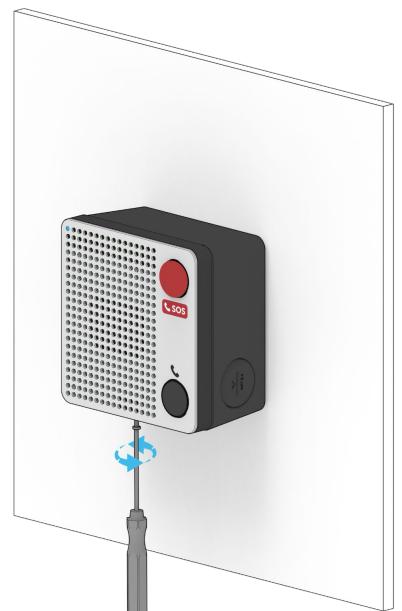
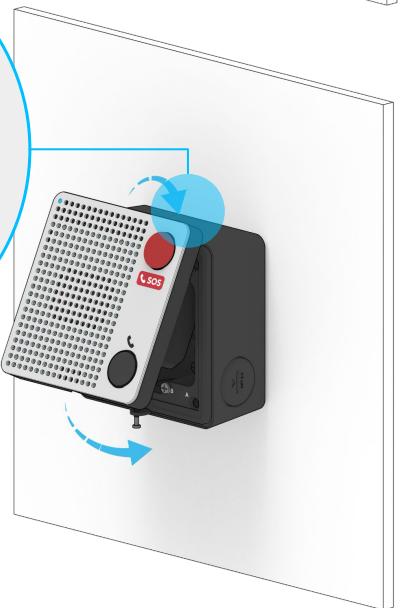
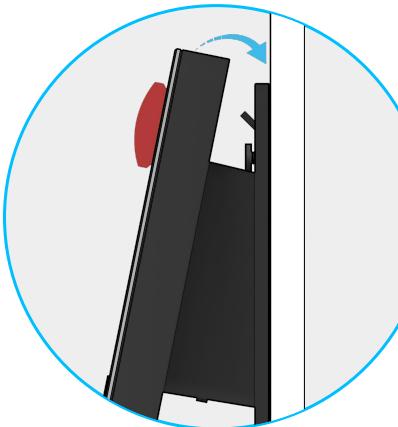
If you prefer to manually register your product, please proceed to:

[verkada.com/start](http://verkada.com/start)

Enter the serial number printed on the back of the device, the packaging, or the order number.

Hook the device onto the mount plate.

Tighten the security screw with the T10 Torx Security Screwdriver.

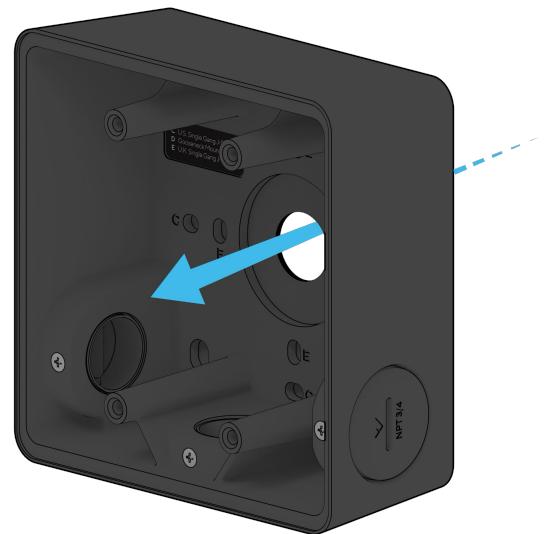


## Installation

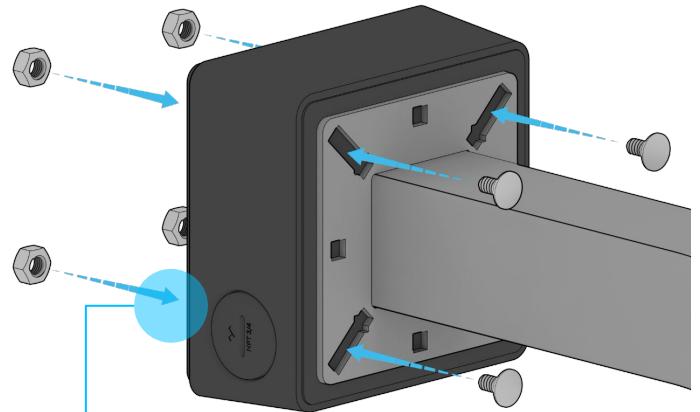
### Mounting to Gooseneck Mount Stand 1/4

**Note:** The sealing foam needs to stay on during the installation process.

Before install, pierce the sealing foam with screws or a screwdriver to create the needed thru-hole.



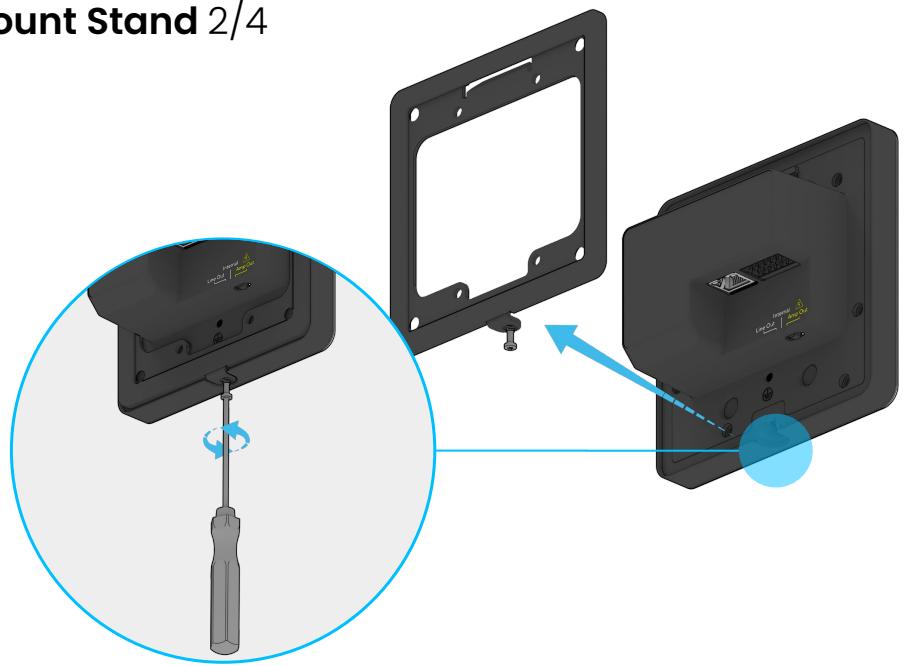
Follow the label instruction to use square-neck bolt screws and hex nut to fix the Surface Mount Box on Gooseneck Mount Stand, using the D hole pattern.



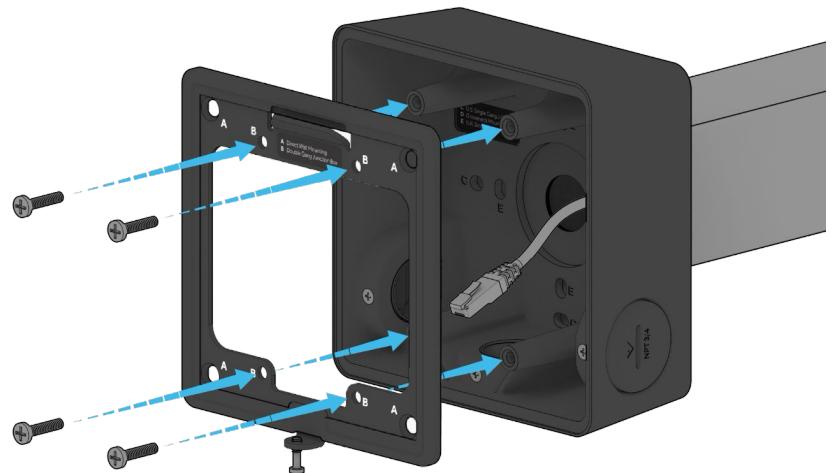
## Installation

### Mounting to Gooseneck Mount Stand 2/4

Loosen the security screw and remove the mount plate from device.



Use the #8 screws to secure the wall mount plate onto the Surface Mount Box.

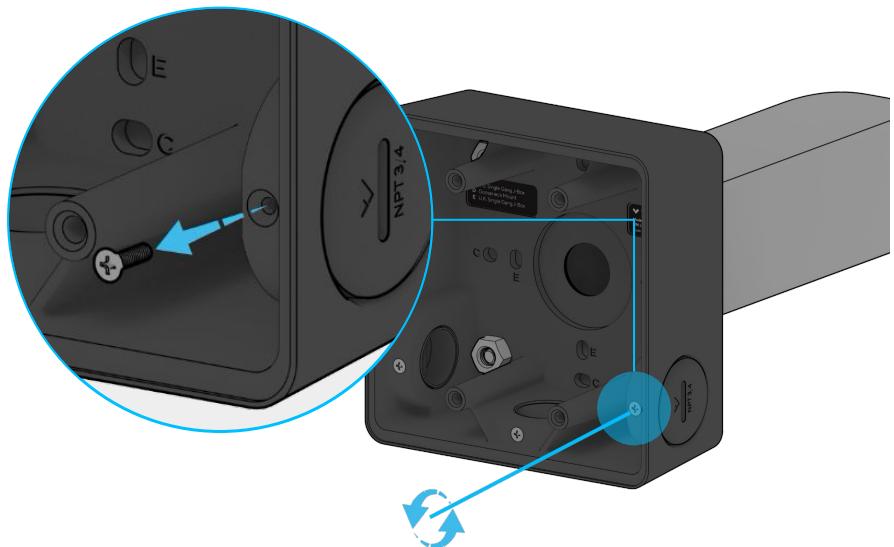


## Installation

### Mounting to Gooseneck Mount Stand 3/4

Select one of the three conduit holes that provides the best wire routing.

Loosen the top-side flat-head screw to release the plug rotation constraint.



Using a flat tool or coin, rotate the NPT plug counterclockwise and remove it from the enclosure.

Route the wires or cables through the opening, then connect them to the TS12 terminal.



To ensure proper ingress protection, it is recommended to install a  $\frac{3}{4}$ -inch NPT waterproof cable gland to prevent water or dust from entering the enclosure.



## Installation

### Mounting to Gooseneck Mount Stand 4/4

Route the Ethernet cable through the mount plate and plug it into the device.

Connect the TS12 to your network using the Ethernet port located behind the cable door on the device.

For easy registration and setup, scan the QR code on the product.

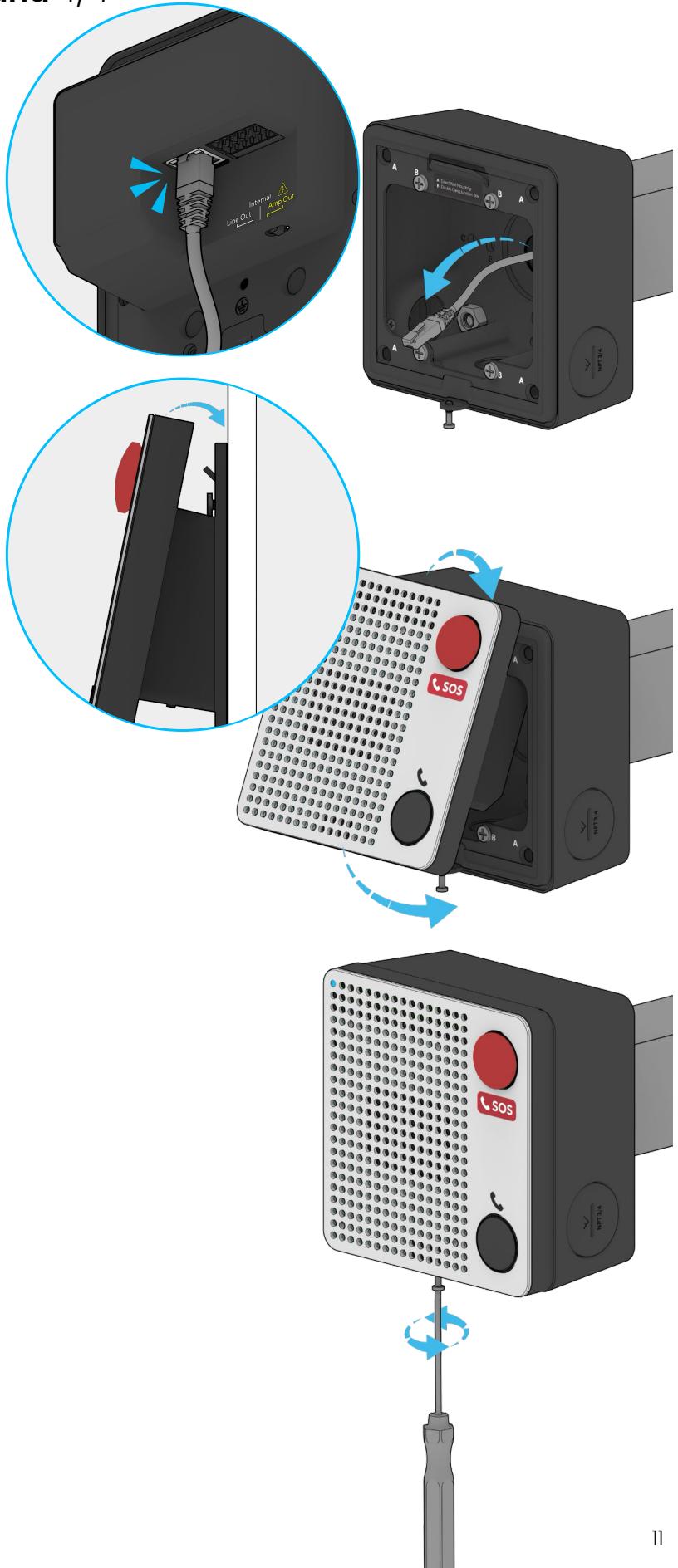
If you prefer to manually register your product, please proceed to:

[verkada.com/start](http://verkada.com/start)

Enter the serial number printed on the back of the device, the packaging, or the order number.

Hook the device onto the mount plate.

Tighten the security screw with the T10 Torx Security Screwdriver.



## Appendix

### **Support**

Thank you for purchasing this Verkada product. If for any reason you're experiencing issues or need assistance, please contact our 24/7 Technical Support Team immediately.

Sincerely,  
The Verkada Team  
[verkada.com/support](http://verkada.com/support)