

Verkada's Data Privacy Framework Notice

Effective as of January 26, 2026

For the hardware and software products we sell (“Products”), Verkada Inc. complies with the EU-U.S. Data Privacy Framework, UK Extension to the EU-U.S. Data Privacy Framework, and the Swiss-U.S. Data Privacy Framework (each a “Data Privacy Framework (DPF)” and collectively, the “Data Privacy Frameworks”) as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal data transferred from the European Union, United Kingdom, and Switzerland, as applicable, to the United States in reliance on the Data Privacy Framework. Verkada has certified to the Department of Commerce that it adheres to the [Data Privacy Framework Principles](#) with respect to such data. If there is any conflict between the terms in this Data Privacy Framework Notice (“Notice”) and the Data Privacy Framework Principles (“Principles”), the Principles shall govern. To learn more about the Data Privacy Framework program, and to view Verkada’s certifications, please visit <https://www.dataprivacyframework.gov/s/>.

Verkada is committed to complying with the DPF Principles for personal data received from the European Union, the United Kingdom (and Gibraltar) and Switzerland in reliance on the relevant part(s) of the DPF program.

Scope of This Notice

Verkada’s compliance with the Data Privacy Frameworks applies to personal data that we process as a data controller as described in [Verkada’s Privacy Policy](#) (“Controller Personal Data”). Verkada’s compliance with the Data Privacy Frameworks also applies to personal data that we process as a data processor on behalf of our customers in the course of providing our Products to them as described in this Notice (“Processor Personal Data”)(Controller Personal Data and Processor Personal Data collectively, “Non-HR Personal Data”).

This Notice does not apply to personal data that Verkada collects from job applicants as described in Verkada’s [Candidate Privacy Policy](#), nor does it apply to employee personal data that Verkada processes as described in Verkada’s Employee Privacy Policy.

Non-HR Personal Data Processed by Verkada as a Controller

This Verkada Notice supplements the [Verkada Privacy Policy](#) for personal data Verkada processes as a data controller. The Verkada Privacy Policy provides information about the types of personal data Verkada collects, the purpose for which personal data is collected and shared, and your rights with respect to our processing of your personal data.

- 1. Purposes of Personal Data Processing.** Please review the [Verkada Privacy Policy](#) for details on the purposes of data processing for Controller Personal Data.

2. **Third Parties Who May Receive Controller Personal Data.** Please review the [Verkada Privacy Policy](#) for details on the third parties who may receive Controller Personal Data.
3. **Rights to Access, Limit Use, and to Limit Disclosure of Personal Data.** Please review the [Verkada Privacy Policy](#) for details on rights to access, limit use, and limit disclosure of Controller Personal Data.

Non-HR Personal Data Processed by Verkada as a Processor

Verkada provides security solutions, such as cameras, access control systems, intercom systems, environmental sensors, integrated alarms, and workplace management software. Verkada's products operate on a hybrid cloud architecture, enabling real-time access, remote monitoring, and analytics through a centralized management platform. In providing our Products, Verkada collects and processes the data our customers submit to our Products or direct us to process on their behalf. Verkada's customers decide what data to submit to Verkada's Products. This data may include audio and video data, contact information, such as names, emails and phone number(s), and Personal Data that Verkada's customers choose to submit to Verkada's Products at their discretion.

1. **Purposes of Data Processing.** Verkada processes Processor Personal Data submitted by customers for the purpose of providing Products to our customer, to comply with their processing instructions, or to comply with applicable law.
2. **Third Parties Who May Receive Processor Personal Data.** Verkada uses third party providers to assist us in providing our Products to customers. These third party providers offer hosting and infrastructure services, security features to customers, analytics services, in-service communication support, customer service and support, configuration support, and security and performance monitoring. These third party providers may access, process, or store Processor Personal Data in the course of providing their services. Verkada maintains contracts with these third party providers restricting their access, use and disclosure of Processor Personal Data in compliance with our obligations under the Data Privacy Frameworks, including the onward transfer provisions, and Verkada remains liable if they fail to meet those obligations and we are responsible for the event giving rise to damage.
3. **Rights to Access, Limit Use, and to Limit Disclosure of Personal Data.** Individuals in the European Union, United Kingdom (and Gibraltar) and Switzerland have rights to access personal data about them, and to limit use and disclosure of their personal data. With our self-certification to the Data Privacy Frameworks, Verkada has committed to respect those rights. Because Verkada personnel have limited ability to access Processor Personal Data our customers submit to our Products, if you wish to request access, to limit use, or to limit disclosure, please contact that Verkada customer directly and we will support them as needed in responding to your request.

Inquiries and Dispute Resolution

In compliance with the Data Privacy Frameworks, Verkada commits to resolve DPF Principles-related complaints about our collection and use of your personal information. EU, UK or Swiss individuals with inquiries or complaints regarding our handling of Non-HR Personal Data received in reliance on the EU-U.S. DPF, the UK Extension to the EU-U.S. DPF or the Swiss-U.S. DPF should first contact Verkada by email at privacy@verkdada.com and by regular mail to Verkada, Inc., ATTN: General Counsel, 406 E. 3rd Ave, San Mateo, CA 94401.

In compliance with the Data Privacy Frameworks, Verkada commits to refer unresolved complaints concerning our handling of Non-HR Personal Data received in reliance on a Data Privacy Framework to JAMS, an alternative dispute resolution provider based in the United States. If you do not receive timely acknowledgment of your DPF Principles-related complaint from us, or if we have not addressed your DPF Principles-related complaint to your satisfaction, please visit <https://www.jamsadr.com/DPF-Dispute-Resolution> for more information or to file a complaint. The services of JAMS are provided at no cost to you.

If neither Verkada nor our dispute resolution provider resolves your complaint, you may have the possibility to engage in binding arbitration through the Data Privacy Framework Panel. For more information on this option, please see Annex I of the EU-U.S. Data Privacy Framework Principles (<https://www.dataprivacyframework.gov/framework-article/ANNEX-I-introduction>).

U.S. Federal Trade Commission Enforcement

The Federal Trade Commission has jurisdiction over Verkada's compliance with the Data Privacy Frameworks.

Compelled Disclosure

Verkada may be required to disclose personal data in response to lawful requests by public authorities, including to meet national security or law enforcement requirements. Verkada will only disclose such personal data in accordance with its internal guidelines.